

Convergence Pay-Per-View Quickstart Guide

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How it Works

1. Purchase Views

From our online store (http://shop.thinkconvergence.com/Products-Pay_Per_View_Training.html), purchase as many or as few views as you want. To purchase 5 views, simply change the quantity to 5 and click the "Add To Cart" button.

2. We'll Email You Tickets

We'll create a user account, generate tickets, and send you an email with all the information required to get to your training. We'll also provide you with links to download printable tests and answer guides.

3. Login and Take Your Training

You or your trainees can login to our site and redeem tickets to view your training.

4. Receive Completion Notification

After each view, you'll receive a completion certificate that can be printed and signed.

After You Purchase

After you purchase views, a Convergence representative will create a user account for our Pay-Per-View system. The system will automatically send you an email with your username and password. Directly after creating your user account, a Convergence representative will create the tickets for the video views you purchased. If you login immediately, the tickets may not be fully created. If this is the case, wait a few minutes, refresh the page, and the tickets should appear.

Your Tickets

When you login to your user account, you will start out on the “Home” screen (See Figure 1). Your tickets are listed *per video* in white boxes. Each ticket box shows you how many times you have started or watched a video, how many times you have left to view the video, and whether or not you have viewed the entire video. To redeem a ticket, click the red “Watch it now” link.

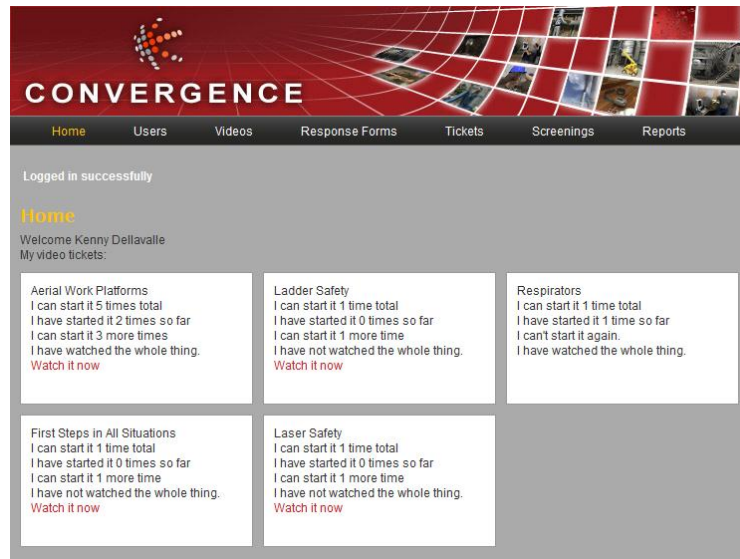


Figure 1: This screenshot shows a view of the home screen. This user has tickets for 5 videos. The first ticket was for 5 views with 3 remaining.

Watching a Video

To redeem a ticket and watch a video, go to the “Home” screen and click the red “Watch it now” link in the box for the video you would like to watch. The video will go through several phases including loading, detecting bandwidth, and will finally end up in the ready state. When the video is ready (See Figure 2), it will be completely black and the “Play” button will be available. Click the “Play” button to watch the video.

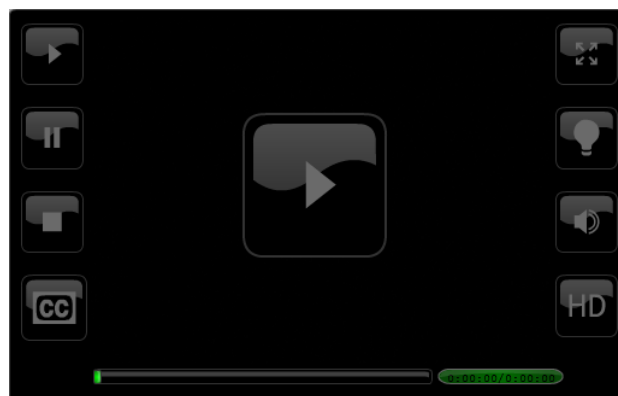
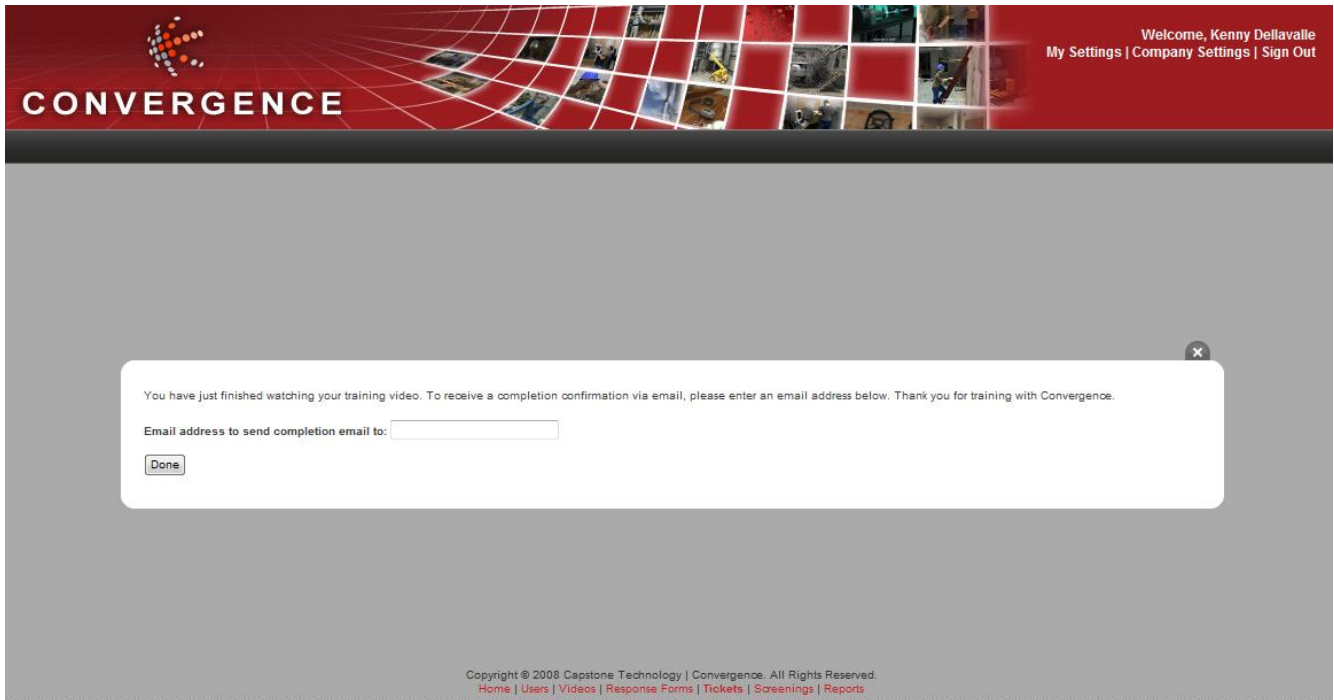


Figure 2: Click the Play button in the center to begin playing the video

When the Video is Done

When the video has completed playing, it will fade to black and a dialog will open informing you that the video is over. To receive a completion notification by email, confirm your email address in the field and click "Done". You will receive an email notification with a blank certificate attached. You can print out the certificate and write your information on it. The video is now over. To return to the home screen, click the red "Home" link towards the bottom of the page in the footer section. You can then redeem other video tickets or sign out.



The screenshot displays the Convergence web application interface. At the top, a red header bar features the 'CONVERGENCE' logo on the left and a user profile on the right that reads 'Welcome, Kenny Dellavalle' with links for 'My Settings | Company Settings | Sign Out'. The main content area is a light gray background. A white dialog box is centered on the screen, containing the text: 'You have just finished watching your training video. To receive a completion confirmation via email, please enter an email address below. Thank you for training with Convergence.' Below this text is a text input field labeled 'Email address to send completion email to:' and a 'Done' button. At the bottom of the page, a footer contains the copyright notice: 'Copyright © 2008 Capstone Technology | Convergence. All Rights Reserved.' followed by a series of links: 'Home | Users | Videos | Response Forms | Tickets | Screenings | Reports'.